



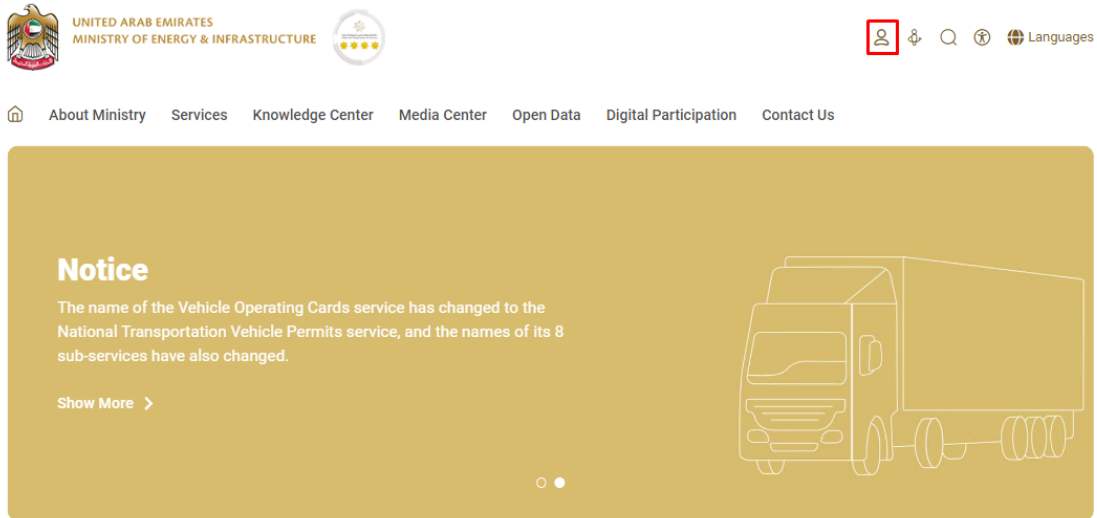
User Manual

Geological Studies Purchase Request

V 1.1

2023

1. Open MOEI website: <https://www.moei.gov.ae>
2. Click on “LOGIN” on the header



3. Then it will redirect you to the Login page, you can login using UAE PASS.

The screenshot shows a web browser window with the URL 'Home / Member Login'. The main content area is titled 'Member Login' and contains the following elements:

- A message: "Dear Client, this service needs to login into the page. So, please use your registered information or register a new account."
- Input fields for 'Username or Email' and 'Password'.
- A CAPTCHA section with the text 'I'm not a robot' and a CAPTCHA logo.
- A 'Login' button and a link for 'Forgot password?'.
- An 'OR' separator.
- A 'Sign in with UAE PASS' button.
- A sub-header: "A single trusted digital identity for all citizens, residents and visitors."
- A 'Register Now' link at the bottom.
- A 'Do you have an account?' question.
- A 'Ask AlFateen' chatbot icon in the bottom right corner.

This diagram shows a simplified version of the login and registration process:

- Header: "Login to your account"
- Primary button: "Sign in with UAE PASS"
- Separator: "OR"
- Text: "Don't have an account?"
- Secondary button: "Sign up with UAE PASS"
- Message: "A single trusted digital identity for all citizens, residents and visitors."
- Footnote: "For more information please check the user manual from Here"

4. From the home page, go to "Services" tab, then choose "Geological Services".

Services

Search by a service keyword



Request Status

My Favourites

Most used services

All Services

Zayed Housing Program

Land Transport

Maritime Transport

Infrastructure Services

Geological Services

Geological Services (5)

Spatial and Geographical Data (1)

Inquiry Services

Geological Services

Geological Film Purchase Request

Geological Services

Geological Maps Purchase Request

Geological Services

Geological Studies Purchase Request

Geological Services

Geophysical Studies Purchase Request

Geological Services

Issuing "To Whom it May Concern Letter" for Field Visit Permit to Geological locations

All Services >

5. From Services Page, choose the category "Geological Services".
6. Then select the needed service "Geological Studies Purchase Request", you can view the service Info or start the service immediately.

Services

Services

Search by a service keyword



Request Status

My Favourites

Iskan bundle

E-Services Help

Proactive services

Added value

Most used services

All Services

Zayed Housing Program

Land Transport

Maritime Transport

Infrastructure Services

Geological Services

Geological Services (5)

Spatial and Geographical Data (1)

Inquiry Services

Geological Services

Geological Services

Geological Services

Geological Film Purchase Request

Geological Maps Purchase Request

Geological Studies Purchase Request

Geological Services

Geological Services

Geophysical Studies Purchase Request

Issuing "To Whom it May Concern Letter" for Field Visit Permit to Geological...

Previous 1 of 1 Next

Total number of items : 5

7. Add the required geological report to Cart by

- click "Details" button of each category
- Select reports that you want to purchase
- Enter the required quantity
- Click ' Add to Cart'

Home / Service

Geological Studies Purchase Request

Keyword

Option Type

Please Select

Search **Reset Filters**

Aeromagnetic anomalies and crustal structure in an area of the foreland basin **Range**
AED 500.00 - 1000.00 **Show Options**

		Quantity	
Hard Copy with explanation booklet	AED 500.00	<input checked="" type="checkbox"/> 1	View image
Soft Copy	AED 1000.00	<input type="checkbox"/> 1	View image

+ Add to cart



Product added to cart

Ok

8. the items will be added to the cart, please click on cart icon and click “Proceed to checkout” for the payment



Home / Shopping Cart

Shopping Cart

Items to buy now	Category	Quantity	Total
Aeromagnetic anomalies and crustal structure in an area of the foreland basin (Hard Copy with explanation booklet) Remove	Geological Reports	<input type="text" value="1"/> Update	AED 500.00
			Grand Total: AED 500.00

[Clear All](#) [Proceed to check out](#)

< 1 >

9. Fill the delivery address and agree to terms and conditions. Click the button “Submit” for the payment process.

Home / Service /

Secure Checkout

Full Name *
moiecustomer

Telephone *
00971-52-1234567

Mobile *
00971-52-4302679

Fax

City *
Ras Al Khaimah

Address Line 1 *
Addr 1 test

Address Line 2 *
Addr 2 test

PO Box *
6789

Basket Items

Product Name *	Product Option Name *	Category *	Quantity *
Gheweifat and As Sila area	Soft copy - 1024121567	Geological Maps	3

Service : Geological Maps Purchase Request

100%
Form Completion

Submit Cancel

10. You will be redirected to payment gateway to complete your payment process. Select the payment method from the list.


11. Payment details will appear, please click on “Proceed with Payment” button to go to next step

Description	Amount	Tax Amount (AED)	Quantity	Total With Tax Amount
Compensation for damage to federal roads	100 AED	0.00 AED	1	100 AED
Total				100 AED



Request Fees			
Description	Amount	Tax Amount (AED)	Total With Tax Amount
Card Charges	0.68 AED	0.03 AED	0.71 AED
Total			0.71 AED

Total Tax	0.03 AED
Total Amount	100.71 AED

12. Add Card details and click on “I agree to Terms & Conditions”, then click on “Pay Now” button



Ministry of energy and infrastructure
Total Payment: 100.71 AED
Session time left: 00:07:33

Cardholder Name



Card Number


Month **Year** **CVV**

I agree to [Terms&Conditions](#)

13. The following Message will appear upon successful payment:





Home / Service /

 Payment - Deletion Request for national pleasure boat 



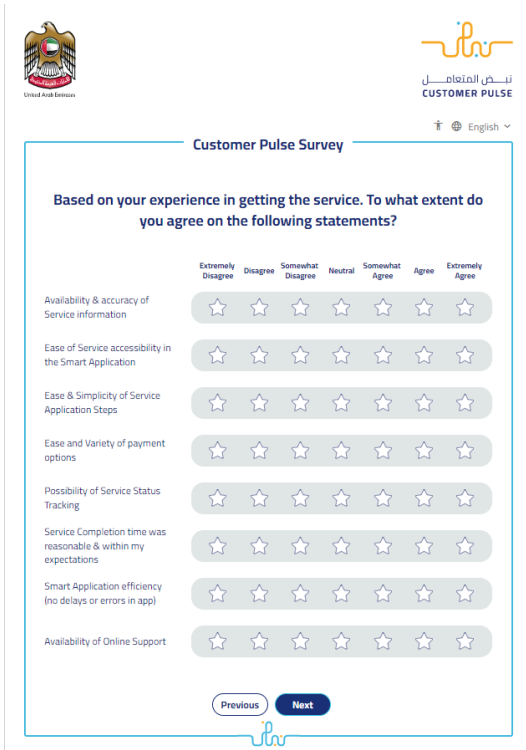
Payment Completed Successfully!

We have already received your payment and your application will be reviewed. You will be notified soon on your application status

 Receipt Number 265918189947239273	 Payment Date Thu, 08 Jun 2023 11:01
 Application Number A064001483080623	 Application Date Thu, 08 Jun 2023 10:49

Amount	AED 100
Fees	AED 0.71
Total Payment	AED 100.71

14. Your reference number for the request will be displayed on the ministry website page once the payment is successfully completed.
15. Soft copy of the report will be added to the customer's page on the website upon payment, along with a copy of the payment receipt, and a hard copy of the map will be delivered through the shipping companies.
16. Fill the satisfaction survey about the eService, when the following pop-up shows up:



Customer Pulse Survey

Is there anything else you would like to share with us?

Please select

2000 characters left

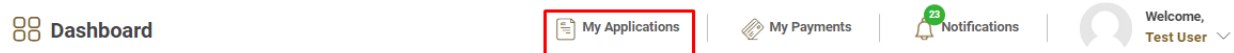
Kindly provide your mobile number or Email for follow up

Previous Submit

17. you can also view and download the certificate from the end user dashboard through Request Status boxes Or My Application:

My Application/My Payment:

a. Click on the My Application as shown in the image below



b. for searching/filtering the requests based on Reference Number/Request Date/Service Name/Request Status:

My Applications

Services by Category: Maritime Transport Services

Service: Please Select

My Company: Please Select

Company PRO: Please Select

Application Status: Please Select

Keyword (Reference Number):

Use Date Range

Search Reset Filters